

# Return Material Authorization (RMA) Form



## Replacement Policy:

**Ondigo products offer a Lifetime Warranty against defects in workmanship and materials. If you find your item to be defective during the warranty period, simply use the form to submit a warranty claim.**

Products purchased through Ondigo.com may be returned for replacement by following these steps:

1. Contact Ondigo.com Customer Service at tel:866-375-4023 to obtain an RMA number.
2. Fill out the Return Material Authorization Form in its entirety place the RMA Form in the box with the item(s) being returned.
3. Return the authorized item(s) per shipping instructions.
4. Our Replacement Department will process your request.

## Return Material Authorization (RMA) Form

Company: \_\_\_\_\_ Contact \_\_\_\_\_

Dealer ID \_\_\_\_\_

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_

Zip: \_\_\_\_\_ Email Address: \_\_\_\_\_

Phone: \_\_\_\_\_ Fax: \_\_\_\_\_

**RMA#:** \_\_\_\_\_

Date Issued: \_\_\_\_\_

*Please Include as much information as applicable*

Order Number	Item Name	Date of Purchase	Item Description	SKU Number	Quantity

Description of the Issue:

*Updated March 2022.*